# **Software Upgrade Tool**

# **Problem to solve (use-case)**

It will help TAC engineers to the upgrade and downgrade the device on the go without downloading the files from Cisco.com

# **Advantages of proposed solution**

This will help engineers to save a lot of time in upgrading and downgrading the software for lab recreate instantly.

# **Potential users**

TAC Engineers and Customers.

# **How-to install & use it**

It will be a Web based tool with a simple form like structure with multiple drop down options to choose the required software.

